

How to order

Placing an Order

Placing an order with Simbeads.co.uk is easy. There's no need to create an account first. You automatically create an account when you place your first order online. Unfortunately we cannot accept orders by phone, fax, or e-mail. All orders must be placed online. Here are the steps you need to follow to place an order.

1. Find the Items You Want
2. Add the Items to Your Shopping Basket
3. Proceed to Checkout
4. Sign In/Create a New Account
5. Shipping Address = Billing Address?
6. Select your Desired Gift Packaging
7. Provide Payment Information
8. Review and Submit Your Order
9. Suggestions

1. Find the Items You Want

First you will need to browse or search for the items you would like to order. You can find a keyword search box on top of our website. You will also find links to browse through our brands. When you find an item that interests you, click the title or picture of the item to see its product detail page. Here you will find more information about the item, including the availability (in stock or not), the price and the possibility to share this item with your Facebook-friends or followers on Twitter.

2. Add the Items to Your Shopping Basket

If you want to order an item from Simbeads.co.uk, click the Shopping Basket button on the item's product detail page. Once you've added an item to your Shopping Basket, keep searching or browsing until your basket contains all of the items you want to order. You can access the contents of your Shopping Basket at any time by clicking the Shopping Basket icon at the top of every page of our website.

3. Proceed to Checkout

Take a moment to review all of the items you've placed in your Shopping Basket. During this process you can add or remove items. If any of the items are to be gifts, you'll be given a chance to order gift-wrap(s) during the checkout process. If you would like to send a wishlist to yourself or to someone you know instead of ordering it directly, you can click "Or send your Wishlist", complete the required fields and hit the "Send Your Wishlist now!" button. In case you would like to order your items, choose the shipping method of your choice. Shipping charges are displayed. If you would like to take advantage

of FREE Shipping and your order qualifies, be sure to select it as your shipping option; you will not receive free shipping automatically. When you're ready to place an order for everything in the "Shopping Basket Items " section of your cart, click the "Continue checkout" button. You will be taken to the first page of the order form.

4. Sign In / Create a New Account

In case you already are a customer at Simbeads.co.uk, you can sign in with your e-mail address and your password. If this is your first order, please indicate that you are a new customer. Enter your name, address details, your e-mail address, telephone number (optional) and indicate if you would like to receive our monthly Newsletter. A password will be send to you after the sign in process is completed. This password is created randomly for your account so that when you come back to Simbeads.co.uk in the future, you can use the same shipping address and method of payment you provided during this first order. You will also be able to use your password to make changes to your order and account information - your password included. Make sure to choose something you will remember the next time you want to place an order.

5. Shipping Address = Billing Address?

Tell us where you would like to ship your order. If the shipping address is the same as the billing address, you don't have to do anything . If you would like us to ship your order to somewhere else, click "No? Click here to change your shipping address" and complete the required fields. The only thing left to do know, is to click on the "Next" button.

6. Select your Desired Gift Packaging

In case your (part of the) order is a gift, you can pick the gift packaging of your choice and then click the "Next" button.

7. Provide Payment Information

Next, let us know how you would like to pay for your order. Simbeads.co.uk accepts MasterCard, Visa Cards and payment in advance from your bank account. All orders must be prepaid. If you're paying with a credit card, enter the number without spaces or dashes.

8. Review and Submit Your Order

Check the accuracy all of the information you provided and make any necessary adjustments. When you are ready, be assure that the checkbox for accepting the general terms is checked and then click the "Confirm" button to submit your order. Once you have placed your order, we will send you a confirmation e-mail message.

9. Suggestions

In this last phase of the Checkout, you have the possibility to provide us with

suggestions. About our website, our assortment, ... Anything that you would like.